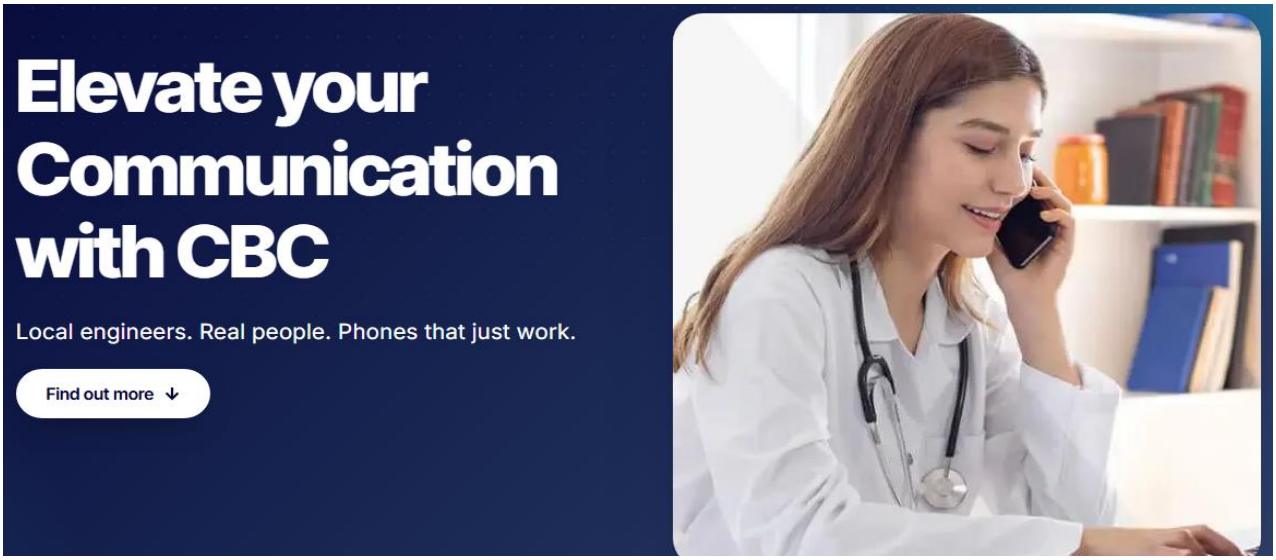


About Us

Supporting Schools, Academies and Multi-Academy Trusts Across the UK and Ireland

Commercial Business Communications (CBC) is a trusted provider of telephony, managed print, IT services, connectivity and security solutions to educational establishments throughout the United Kingdom and Ireland.

With more than 60 years of combined industry experience, we understand the unique challenges faced by schools, academies and Multi-Academy Trusts (MATs). Our team works closely with educational leaders, business managers and IT professionals to deliver reliable, cost-effective solutions that support teaching, learning and operational efficiency.

Whether you are a small primary school, a large secondary academy, a specialist provision or a growing MAT, CBC provides tailored solutions designed to meet the needs of modern educational environments.

Modern Cloud Telephony for Education

Keeping Staff, Parents and Pupils Connected

Effective communication is at the heart of every successful educational establishment. Our cloud-based phone systems provide schools and trusts with a secure, flexible and future-proof communications platform designed specifically for today's educational requirements.

Built on resilient cloud infrastructure, our solutions provide exceptional call quality, improved reliability and a range of advanced features that help schools communicate more effectively with parents, staff, governors and external agencies.

Whether staff are working in classrooms, administrative offices, across multiple sites or remotely, our cloud telephony solutions ensure they remain connected at all times.

Benefits of Our Cloud Phone Systems

Flexible Working for Modern Education

Staff can make and receive calls using their school telephone number from any location. Whether working in school, from home, attending training or supporting multiple sites, communication remains seamless and professional.

Scalable for Growing Schools and Trusts

As schools expand or MATs acquire additional academies, our cloud solutions can grow alongside them. New users, extensions and features can be added quickly without the need for significant hardware investment.

Cost Control and Budget Certainty

Education budgets are under constant pressure. Our cloud-based systems reduce the need for expensive onsite equipment, minimise maintenance costs and provide predictable monthly expenditure, helping schools make the most of available funding.

Enhanced Features for Improved Service

Our systems include a wide range of features designed to improve communication efficiency, including:

- Automated call routing and attendants
- Voicemail to email
- Call recording (where required)
- Mobile and desktop applications
- Video conferencing
- Team messaging and collaboration
- Real-time availability status
- Centralised management across multiple sites

Security and Reliability

Schools handle sensitive information and require dependable communication systems. Our cloud infrastructure delivers enterprise-grade security, data protection and high availability, helping ensure that important calls from parents, safeguarding agencies and external partners are never missed.

Elevate
Wherever Learning Happens, Communication Follows

Elevate is our unified communications platform, designed to keep educational teams connected wherever they work.

Whether staff are in the classroom, school office, at home, travelling between sites or attending external meetings, Elevate provides a single, easy-to-use application for all communication needs.

Using Elevate, staff can:

- Make and receive calls using their school telephone number
- Access and manage voicemails
- Communicate instantly with colleagues through chat
- Join video meetings and conferences
- Share and access files securely
- Collaborate across departments, schools and trust locations
- Stay connected from desktop, laptop, tablet or mobile devices

By bringing conversations, collaboration and communication into one platform, Elevate helps schools improve efficiency, enhance responsiveness and support flexible working practices.

Why Schools Choose CBC

✅ Education-focused expertise
✅ Support for Primary Schools, Secondary Schools, Colleges and MATs
✅ Future-proof solutions aligned to the UK PSTN and ISDN switch-off
✅ Cost-effective technologies that maximise educational budgets
✅ Dedicated account management and ongoing support
✅ Comprehensive communications, IT, print and security solutions from a single trusted supplier

We provide a free audit that reviews your equipment, monthly costs, contracts, and supplier invoices, helping identify overspend, unnecessary services, and items you may be paying for that should not be on your account.

Helping schools communicate better, work smarter and focus on what matters most: delivering outstanding education.

COMMERCIAL BUSINESS COMMUNICATIONS LTD

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"You may be surprised by how much you're paying for services, equipment or features that are no longer required."